



# ज़ाकिर हुसैन दिल्ली कॉलेज (सांध्य)

## Zakir Husain Delhi College (Evening)

दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002  
Phone: 011-23231899 Web: <http://zhdce.ac.in> E-mail: [zhpge.college@gmail.com](mailto:zhpge.college@gmail.com)

### FEEDBACK FORM FOR NON-TEACHING STAFF (2020-21)

1. Name \_\_\_\_\_
2. Department  
☐ Accounts  
☐ Administration  
☐ Library  
☐ ICT and Lab  
☐ Other: \_\_\_\_\_

Please rate the following on a scale of 'Excellent' to 'Unsatisfactory'.

#### Part 1: Overall Satisfaction

3. Your satisfaction with your work environment  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
4. Harmony, comfort and productivity at work  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
5. Opportunities for professional development  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
6. Opportunities related to promotion and advancement in your job  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
7. Interaction with your colleagues and peers  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
8. Fulfilment of work related aspirations  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
9. Timely availability of information and facilities required for your job  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

#### Part 2: Transition to Online mode during the Pandemic

10. Seamless transition from physical to online mode for all work related activities  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
11. Availability of proper training and guidance for the transition of work to online mode  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
12. Timely availability of all the online resources required for the transition of work to online mode  
• Excellent • Very Good • Good • Satisfactory • Unsatisfactory
13. Adequate support during the Pandemic in terms of availability of software



# ज़ाकिर हुसैन दिल्ली कॉलेज (सांध्य)

## Zakir Husain Delhi College (Evening)

दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002  
Phone: 011-23231899 Web: <http://zhdce.ac.in> E-mail: [zhpge.college@gmail.com](mailto:zhpge.college@gmail.com)

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

14. Timely creation of online work portal on Teams etc

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

15. Overall ease in working online in an efficient manner during the pandemic

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

### Part 3: College Facilities

16. Please rate your satisfaction with the ICT facilities (Computer, wifi etc) provided by the college

○ • Excellent • Very Good • Good • Satisfactory • Unsatisfactory

17. Availability of public conveniences like toilets, clean water, drinking water etc

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

18. Availability of medical facilities provided by the institution

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

19. Adequate space in the library and stacks to place the respective books/journals/reading material

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

20. Cleanliness in workspace like office, classroom, library etc

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

21. Canteen facilities

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

22. Security measures in the institution

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

### Part 4: Administrative Support

23. Grievance redressal mechanism of the administration

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

24. Efficiency of the Administrative department

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

25. Efficiency of the Accounts department

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory

26. Timely disbursement of salaries

• Excellent • Very Good • Good • Satisfactory • Unsatisfactory



# ज़ाकिर हुसैन दिल्ली कॉलेज (सांध्य)

## Zakir Husain Delhi College (Evening)

दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002  
Phone: 011-23231899 Web: <http://zhdce.ac.in> E-mail: [zhpgce.college@gmail.com](mailto:zhpgce.college@gmail.com)

27. Easy availability of information related to salary/PF/Pension etc  
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
28. Interaction with students  
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
29. Interaction with the Faculty  
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
30. Interaction with fellow members of the staff  
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
31. Any suggestions for improvement

---

---

---

*[Handwritten signature]*

