



ज़ाकिर हुसैन दिल्ली कॉलेज (सांध्य)

Zakir Husain Delhi College (Evening)

दिल्ली विश्वविद्यालय (University of Delhi)

जवाहरलाल नेहरू मार्ग, नई दिल्ली - ११०००२ Jawaharlal Nehru Marg, New Delhi - 110002
Phone: 011-23231899 Web: <http://zhdce.ac.in> E-mail: zhpge.college@gmail.com

FEEDBACK FORM FOR NON-TEACHING STAFF (2021-22)

1. Name _____

2. Department

- Accounts
 Administration
 Library
 ICT and Lab
 Other: _____

Please rate the following on a scale of 'Excellent' to 'Unsatisfactory'.

Part 1: Overall Satisfaction

3. Please rate your overall experience at your workplace
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
4. Availability of resources for skill enhancement
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
5. Disabled friendly infrastructure
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
6. Provisions for fire and emergency safety
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
7. Interaction with your colleagues and peers
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
8. Fulfilment of work related aspirations
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
9. Timely availability of information and facilities required for your job
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

Part 2: Transition to Online mode during the Pandemic

10. Seamless transition from physical to online mode for all work related activities
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
11. Availability of proper training and guidance for the transition of work to online mode
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
12. Timely availability of all the online resources required for the transition of work to online mode
· Excellent · Very Good · Good · Satisfactory · Unsatisfactory
13. Adequate support during the Pandemic in terms of availability of softwares



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· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

14. Timely creation of online work portal on Teams etc

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

15. Overall ease in working online in an efficient manner during the pandemic

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

Part 3: College Facilities

16. Please rate your satisfaction with the ICT facilities (Computer, wifi etc) provided by the college

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

17. Availability of public conveniences like toilets, clean water, drinking water etc

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

18. Availability of medical facilities provided by the institution

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

19. Adequate space in the library and stacks to place the respective books/journals/reading material

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

20. Cleanliness in workspace like office, classroom, library etc

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

21. Canteen facilities

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

22. Security measures in the institution

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

23. Banking facility

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

Part 4: Administrative Support

24. Grievance redressal mechanism of the administration

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

25. Efficiency of the Administrative department

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

26. Efficiency of the Accounts department

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

27. Timely disbursal of salaries



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· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

28. Easy availability of information related to salary/PF/Pension etc

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

29. Interaction with students

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

30. Interaction with the Faculty

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

31. Interaction with fellow members of the staff

· Excellent · Very Good · Good · Satisfactory · Unsatisfactory

32. Any suggestions for improvement

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